

Privacy Policy

1. Purpose

Koala Rescue Brisbane South (KRBS) is committed to protecting the privacy of individuals whose personal information we collect in the course of our wildlife rescue operations. This policy outlines how we collect, use, store, and disclose personal information in accordance with the Australian Privacy Principles under the *Privacy Act 1988 (Cth)*.

2. What We Collect

KRBS may collect personal information including, but not limited to:

- Full name
- Residential address
- Phone number
- Email address
- Details of wildlife sightings or incidents

This information may be collected from:

- Members of the public (MOPs) reporting wildlife in distress
- Volunteers and prospective volunteers
- Partner organisations and agencies

3. Why We Collect Personal Information

We collect personal information for the following purposes:

- To attend to wildlife rescues and emergencies
- To contact the caller for clarification or updates
- For internal record keeping and case documentation
- To comply with legal obligations, including reporting to the RSPCA and the Department of Environment, Tourism, Science and Innovation (DETSI)
- To support volunteer coordination and safety

4. Use and Disclosure

Personal information is used only for the purposes for which it was collected or as otherwise permitted by law. We may disclose relevant information:

- To authorised KRBS personnel involved in rescue operations
- To RSPCA or DETSI, as required under Queensland legislation
- To other emergency services or wildlife agencies, where necessary for animal welfare or public safety

We do not share personal information with other volunteers, individuals, or external organisations without the individual's explicit consent, unless legally required.

5. Data Security

KRBS takes reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification, or disclosure. Access to personal data is restricted to authorised personnel only.

6. Access and Correction

Individuals may request access to their personal information or request corrections by contacting KRBS. We will respond to such requests in accordance with applicable privacy laws.

7. Website and Online Privacy

Our website may collect limited personal information through contact forms or rescue reports. We do not use cookies to track users, and we do not share website data with third parties without consent.

8. Contact Us

For questions about this policy or to make a privacy-related request, please contact:

Koala Rescue Brisbane South

Ph: 0424 807 470

<http://koalarescuebrisbanesouth.org.au/>

Koalarescuebrisbanesouth@gmail.com